

Published

HSE Alert

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Issued By:

Chandler, Jenna, Strategy, Culture and Reputation - People, 13072 - National Training Manager

Title / Subject:

Removal of CERT's status as an ARTC Approved Technical Training Provider

Description:

This alert is being issued to advise all users of the ARTC network that CERT (Centre for Excellence in Rail Training Pty Ltd) has been removed as an ARTC Approved Technical Training Provider effective 4:00pm on the 11th April 2024.

This removal means that CERT will no longer be approved to provide training and assessment services to ARTC employees, or any worker who holds a Rail Industry Worker (RIW) role in accordance with ARTC's matrices.

Please see the FAQ under Links to Supporting Documentation for further guidance.

Action Required:

Brief your team as required and refer to FAQs for further guidance.

For more information:

Safeworking Panel, GM Safety, Systems, Risk and Assurance – Cath Bowlzer (CBowlzer@ARTC.com.au)
Training Requirements, National Training Manager – Jenna Chandler (JChandler@ARTC.com.au)
Procurement and Contracts, GM Procurement and Supply – Tony Murphy (TMurphy@ARTC.com.au)

Upload Image Files:

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Links to Supporting Documentation:

<https://www.artc.com.au/uploads/COMM-0000042-FAQs.pdf>

Approved By:

Bowlzer, Cath, Safety and Environment - Corporate Safety, 14023 - General Manager Safety, Systems, Risk and Assurance

Frequently Asked Questions

Removal of CERT's Status as an ARTC Approved Technical Training Provider

Q. Who might be impacted by the removal of CERT's status?

- A.** ARTC workers and organisations who engaged or were planning to engage CERT to provide ARTC Safeworking training for roles in accordance with the ARTC [Safeworking](#) matrix.

ARTC workers who were engaged or were planning to engage CERT to provide training for roles in accordance with ARTC matrices such as [Track and Civil](#) and [Structures](#).

Q. What do I do if I hold an ARTC Safeworking competency, and I was trained by CERT?

- A.** Certification issued by CERT for ARTC Safeworking roles prior to 22nd December 2023 will continue to be accepted by RIW. Any certification issued after this date will be rejected.

Q. What do I do if I hold an ARTC Track and Civil or Structures competency, and I was trained by CERT?

Certification issued by CERT for ARTC Track and Civil and Structures roles prior to 11th April 2024 will continue to be accepted by RIW. Any certification issued after this date will be rejected.

Q. What happens if I started training with CERT?

- A.** The training must be stopped, and organised with another RTO that is approved by ARTC to provide the Safeworking, Track and Civil or Structures training. These providers can be found on the [Approved Technical Training Providers](#) list. You may need to liaise with CERT to determine if you are eligible for a Statement of Attainment and advise your new RTO of the situation.

Q. What happens if I have been signed off by CERT on Track and Civil or Structures prior to 11th April 2024 and have not yet received my certificate?

- A.** Any Track and Civil or Structures certification issued by CERT prior to 11th April 2024 will continue to be accepted by RIW. Any certification issued after this date will be rejected.

Q. What happens if I completed my Safeworking theory training with CERT, but haven't found a new RTO to complete my competency assessment?

- A.** Workers who were/are currently enrolled into Safeworking with CERT can be issued with a Certificate of Attendance for the theory component. This can be provided to another approved RTO to complete the remainder of your enrolment with.

Q. What do I need to do if CERT was providing Safeworking training to my organisation?

- A.** The training must be stopped, and organised with another RTO that is approved by ARTC to provide the Safeworking training. These providers can be found on the [Approved Technical Training Providers](#) list.

Q. What do I do if I have a question that isn't answered in this FAQ?

- A.** If you are an ARTC employee, please discuss with your leader and reach out to your Training Advisor. If you are a contractor, please contact SafeworkingFramework@ARTC.com.au. You can also contact the Technical Training Team via RIWHelp@artc.com.au