

ICE Radio Communications to Emergency Services “000”

It has been identified that all ICE Radios nationally are not able to place calls to Triple Zero “000”, Emergency Services, whilst in 3G or 4G (LTE) mode. When an ICE radio operating on the Telstra 3G or 4G (LTE) network initiates a call to “000”, the call will connect however audio transmission from the ICE Radio will not be received by Emergency Services.

NTCS standard and emergency call functionality with Network Control is not impacted by this issue.

The initiation of calls to Triple Zero “000” is possible via satellite using ICE button F5 “next call via satellite” and dialling “000”.

A resolution to rectify this issue for ICE Radio units has been developed and tested by the vendor Base2 and will be installed to ICE Radio units via a software patch release.

Safeworking arrangements

All work must be carried out in accordance with the relevant UGLRL Network Rules and Procedures.

Work planned for the Rail Corridor must be assessed for safety and its potential to intrude on the Danger Zone.

SAFE Notice recipients must ensure this SAFE Notice is circulated to and understood by all personnel affected by, or needing to know, its content.

SAFE Notices must be issued to all affected Competent Workers.

Competent Workers who receive a SAFE Notice must follow the requirements in the SAFE Notice

All relevant publications are available on the UGLRL CRN website www.uglregionallinx.com.au

Manager Network Operations
UGL Regional Linx

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