

Quality Management Policy

The management of Pure Rail have defined and documented the following commitment with respect to Quality. Every staff member has the responsibility to ensure that the intentions of this policy statement are understood, applied and maintained within their own activity area.

Pure Rail have made a commitment:

- To develop and maintain the processes required to produce the highest possible level of service possible at all times.
- To foster relationships with clients by effective communications and encouraging feedback to enable continual improvement.
- To continually improve the effectiveness of the Quality Management System.
- To document and measure quality objectives and targets through internal audit and management review.
- To deliver services in accordance with the specifications and requirements of our Clients.
- That every employee constantly aims to improve the overall quality of Company services.

By adopting this philosophy, the Clients of Pure Rail will be assured of the highest possible standard of services in accordance with Pure rail's Customer requirements.

Pure Rail management has the ultimate responsibility to maintain the Quality Management Policy and shall promote all initiatives to attain and improve Quality. This policy is designed to:

- give all personnel adequate information and training to enable all tasks to be undertaken with a consistent standard of quality.
- ensure that clear and honest relations between the Company and employees are maintained.



Authorised by:

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