

# Register positive rapid antigen test results online



**Hello,**

The NSW Government is making changes to how it identifies positive COVID-19 cases.

Most people who test positive on a rapid antigen test will not need to confirm their result with a PCR (nose and throat swab) test.

Instead, people who test positive using a COVID-19 rapid antigen test **must register with Service NSW** as soon as possible. This will help you:

- quickly understand your relative level of risk
- access support from NSW Health.

It's easy to register a test result. Simply provide contact details and answer a few health questions – it takes a couple of minutes to complete. Your staff can log-in using their MyServiceNSW Account to save time.

If your staff are unable to register their positive result online, they can call the Service NSW call centre on 13 77 88 to register a positive test result.

[Register positive RAT test result](#)



## Rapid antigen test poster for retailers

If you're a retailer selling rapid antigen tests, we've developed a poster to help customers know who should take a test and what to do if it returns a positive result. We strongly recommend you download and display this poster.

[Download the poster](#)



## When to do a PCR or a rapid antigen test

The rules about when to get a PCR (nose and throat swab) test have changed. **Most people can now use a rapid antigen test to confirm they are positive for COVID-19.**

**You should do a rapid antigen test if you're:**

- feeling sick with COVID symptoms
- a contact of a positive case
- planning to attend a gathering or visit a vulnerable person
- a worker, resident, patient, or client in a high-risk setting where there is a current outbreak
- going into hospital for a procedure (if the hospital requires it)
- entering NSW from overseas.

**You only need to confirm your positive rapid antigen test with a PCR test if you are:**

- more than 20 weeks pregnant
- an Aboriginal and Torres Strait Islander
- unvaccinated – 16 years and over
- immunosuppressed
- a worker, resident, patient, or client in a high-risk setting (such as healthcare, aged care, disability care, and correctional facilities) where there is not a current confirmed outbreak.
- asked to by a registered medical practitioner.

**When to get tested**

Get free personalised support for your business from a Service NSW Business Concierge  
by calling [13 77 88](tel:137788)

**Request a call back**

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