
Pacific National Suppliers - pre-start health check requirement

7 April 2020

This email has been sent to all Pacific National suppliers



A message for our suppliers

Dear Valued Supplier,

We recognise that COVID-19 is having a significant impact on Australia and on our industry. Pacific National is pleased to support the safe transportation of critical items to people who need them, and you, as our supplier, are an important part of the work we do.

Health and Hygiene

At Pacific National, our highest priority is the safety and wellbeing of our employees, customers and suppliers. As a supplier to Pacific National, we expect that you are complying with the requirements set out by relevant Australian health authorities and government bodies including those around social distancing and personal hygiene.

As a further action to protect the health of our workforce and to control the risk of COVID-19 exposure, Pacific National has recently introduced a pre-start health check which applies to all employees, contractors and people working on a Pacific National site. This will be extended to include temperature screening once touchless infrared thermometers are available. [Details of the pre-start health check requirements are available here](#). You are expected to complete this form each day before attending a Pacific National site and provide it to the on-site representative upon arrival. If you have not completed it, you must do so before being permitted to work on site.

Supply chain risk management

Pacific National has put extensive contingency plans in place to prevent and respond to potential disruptions to operations, including a plan to identify and mitigate critical supply chain risks. As a supplier to Pacific National, we expect that you and your organisation have plans to stabilise your supply chain, minimise business disruption and protect safety and wellbeing of our people.

If you become aware of a risk in your supply chain that could impact Pacific National, it is our expectation that this is communicated to your Pacific National contact immediately so that we can work together to resolve.

Providing essential services to Australia

The freight and logistics sector has been identified as critical to keeping Australia's economy on track, especially during the coronavirus pandemic. Pacific National is partnering with federal and state governments to protect ongoing crucial freight services across state borders.

If your organisation requires support to provide essential services to Pacific National, please reach out to your Pacific National contact for support so that we can work together to ensure ongoing operations.

This pandemic is an unprecedented situation and we appreciate your ongoing support and partnership in keeping Australia's economy moving.

Yours sincerely,

Jodi Huebert, Head of Procurement
Pacific National