

Safety Alert

Rail Industry Workers – New Contract



Audience

- All TfNSW Safety Leaders and Rail Industry Delivery Partners

Background

There has been a change of providers for the Rail Industry Worker (RIW) cards.

Contact: Frank Sargeson, Safety and Engineering Systems

What happened

You will have received previous communication regarding our RIW transition from the current service provider, Pegasus, to the new service provider, Metro Trains Australia (MTA). This transition will now be executed in a phased approach commencing 1 August, 2019.

Good progress has been made between Sydney Trains, NSW Trains, Sydney Metro, Transport for NSW (Transport Cluster) and MTA in defining the transition to new RIW system for implementation within the Transport Cluster.

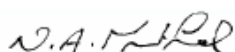
The phased implementation will allow all cardholders, service providers and employers the opportunity to prepare for the transition and familiarise themselves with the functionality and the new features of the MTA system prior to us switching off the Pegasus system.

Transition requirements

- The transition will be phased into programs over the following months on a site by site basis, beginning 1 August 2019. We will be working with suppliers and delivery partners to agree actual dates and transitions to ensure a smooth transition at each of our locations across the Transport Cluster.
- From 1 August 2019 suppliers and delivery partners will be required to be subscribed to the MTA system and issue every RIW cardholder with a new card ready for use. Please discuss the specifics of your work with your Principal's Representative.
- Managers within the Transport Cluster will need to liaise with RIW support teams to ensure a successful implementation. If you have any questions, please contact Frank Sargeson, Safety and Engineering Systems, TfNSW.
Email: frank.sargeson@transport.nsw.gov.au
- Employees must continue to use their current RIW Pegasus card until instructed otherwise.
- For the latest updates during the transition period, TfNSW will have a tile on the RIW website www.riw.net.au. TfNSW will also send progress and updates via direct communication.

Issued and authorised by Director Safety Quality Environment & Risk

Signature



Director, Safety Quality Environment & Risk: Nick Mountford Dated: 19/7/2019